

# safe haven community

Working with you to help women and children find a safe place to stay

## become a referral agency

Are you a helpline, support service, or community group assisting people at risk of homelessness due to domestic abuse?

We understand that there are never enough places to meet the need. Waiting lists for refuges and shelters are frequently up to six months.

Often the only alternatives are motels which can be very costly and are not the best environment for your clients.

Register as a Referring Agent to Safe Haven Community and follow our checklist to see if your clients are eligible for assistance.



## We work with

Helplines  
Support Service  
Community Groups  
DV Refuges  
Women's Shelters

# about safe haven community

Safe Haven Community (SHC) has been operating nationally since 2017, providing opportunity for women and children experiencing domestic abuse to leave their abusers knowing they have a safe, secure roof over their heads.

Our national register of community based security-vetted private rooms offer women immediate support. This innovative solution demonstrates the value the community places on assisting our most vulnerable. It provides urgent relief to DV support organisations and ensures the start of the journey the women take towards improving their health and wellbeing is one of safety and trust.



## partnership

The agencies and community organisations that work with vulnerable women and children in abusive relationships are the forefront of ensuring safety for all. SHC partners with these wonderful organisations to offer the accommodation needed to ensure an outcome for their customers.

Agencies case manage and support the customers and work with SHC to improve the chances of women finding immediate solutions. This approach places attention to a measured pathway with the intention of more permanent solutions.

## technology

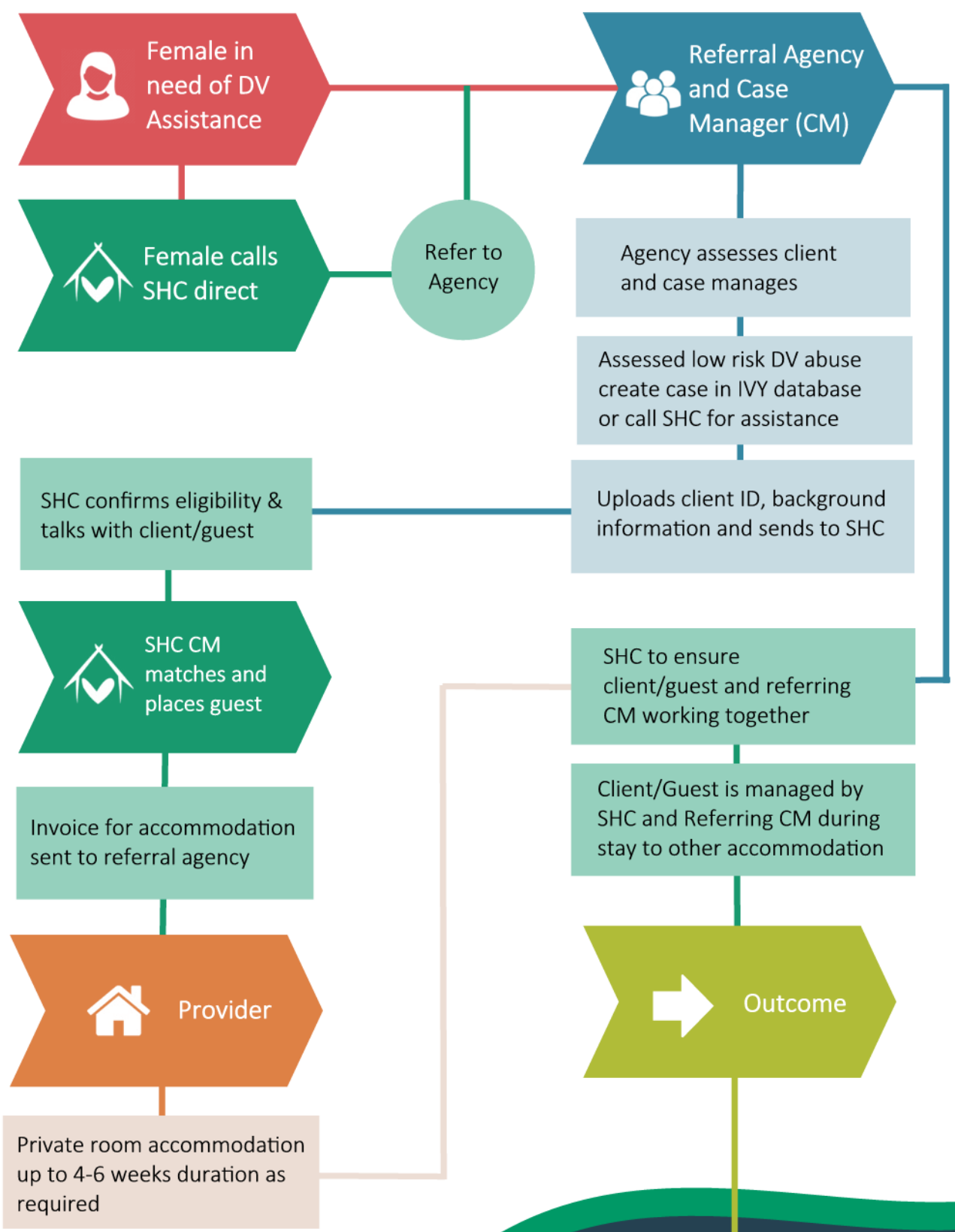
Manage your client/guest and liaise directly with SHC Case Managers through our Database (IVY). Register your representatives and create and manage your cases



## eligibility criteria

We assist women and their children who are;

At risk or currently experiencing domestic or family abuse  
At risk or currently experiencing homelessness due to DV  
25 Years or above and their children  
Case managed and confirmed to be low risk by a qualified risk assessment worker





## Working with you to help women and children find a safe place to stay

Your clients will benefit from the respite offered by access to short-term temporary accommodation.

You will be able to extend your service to a wider group of women and you'll improve case outcomes.

You'll be keeping women and their children from homelessness.

### next step

Having a safe, secure place to stay is critical to the journey for women to take the all-important first step in ending their abuse.

Contact Safe Haven Community today and let's discuss how we can collaborate to ensure you can provide the best outcome available to your clients.



**SAFE HAVEN**  
**COMMUNITY**  
ROOM IN YOUR HEART



Helping women and their children  
escape domestic abuse

**1800 042 836**

[www.safehavencommunity.com.au](http://www.safehavencommunity.com.au)